

F-Series

FL40 | FS40 | F70 | FS70

	Standard Warranty	EssentialCare
General		
Duration	5 years	Up to 5 years (other contract periods optional)
Support Services		
E-portal access	Yes	Yes, priority handling
Helpdesk access	Yes	Yes, priority handling
Helpdesk response time & availability	Business hours: 8 hours	Business hours: 4 hours (email), 1 business hour (phone)
Parts Coverage		
Replacement model	Return to factory	Return to factory
Shipment SLA	Best effort economy	Next business day express

Supplementary Service Options

Preventative maintenance

On-site support

Training

Low frequency maintenance (FX40, F50, FX70 only)

This offer is subject to Barco's Terms and Conditions of Sale, and Products are subject to Barco's standard warranty, each available at <https://www.barco.com/en/about-barco/legal/terms-and-conditions#warranty-policy> or other link that may be provided to you by Barco.

Acceptance is expressly limited to the terms of this offer. Barco hereby objects to any different or additional terms that may be proposed in your acceptance, purchase order, or otherwise.

BARCO