

First time right

with weConnect Installation Support

BENEFITS

- Direct support from Barco Experts
- Predictable deployment schedule and budget
- Avoid future downtime with first-time right deployment



With Barco's Installation Support for weConnect, you sell and install weConnect solutions with confidence. Save time, money and ensure customer satisfaction by avoiding tedious installation and multiple interventions due to improper set-up and configuration.

With Barco's installation support, you get a Barco certified solution to make sure the system is up and running according to plan, hence maximizing the system uptime and improving the return on investment for your customer.

M00000-R00-0720-MB

Technical specifications are subject to change without prior notice. Please check www.barco.com for the latest information.

Service description

1. Remote kick-off meeting with a Barco system architect
 - Requirements review/validation
 - Project schedule review
 - Pre-installation assessment/pre-installation requirements input
 - Progress follow-up
2. On-site configuration support from a Barco-certified technician
 - Assisted installation
 - weConnect configuration
 - Final check on alignment and configuration of the system installed by your installation team
3. System testing
 - weConnect start-up and testing
 - System validation per Barco's weConnect checklist

Included:

- On-site support for up to 2 days for virtual classrooms
- On-site support for up to 1 day for collaboration and interactive rooms
- Travel and lodging expenses

Not included:

The following items are not included and must be completed before the start of the on-site support from Barco.

- Network setup and configuration according to the specifications
- DSP and sound system installation and configuration
- Video camera installation and configuration
- Screens and whiteboards installation and configuration