

# Protect your clinical efficiency

with EssentialCare



## Barco Protect services

With the growing demands on healthcare organizations today, physician productivity is key. Our EssentialCare program is designed to optimize your investments, and assure clinical efficiency.

## The benefits of complete confidence

Our EssentialCare service helps you mitigate the risks associated with unplanned downtime, unbudgeted costs and outdated technology.

- Maximize the uptime of your diagnostic displays
- Optimize the life of your display investment
- Enjoy upfront replacement of your product, with transport in both directions included

## EssentialCare in a nutshell

### ESSENTIALCARE

#### Add premium features to your service plan

- Avoid downtime with upfront replacements
- Benefit from proactive, data driven support
- Remote support translates into financial, operational, environmental and clinical benefits

## Prolong your display's lifetime too with ExtendedCare

### EXTENDED CARE

#### Extend the lifetime of your display

- Extend the warranty of your products
- Avoid downtime or unplanned expenses
- Rely on continued technical support

## Ways we've got you covered

|                        | STANDARD WARRANTY   | ESSENTIALCARE                         | EXTENDED CARE   |
|------------------------|---|---------------------------------------|---|
| <b>Contract fee</b>    | Included  | Paid                                  | Paid  |
| <b>Warranty period</b> | 5 years   | Up to 7 years                         | 1 or 2 years after warranty   |
| <b>Service policy</b>  | Factory repair, 10 business days turnaround time (upon availability of parts) | Upfront replacement                   | Factory repair, 10 business days turnaround time (upon availability of parts) |
| <b>Transport</b>       | Return after repair included  | Transport in both directions included | Return after repair included  |

## Level up with our Optimize services

Ask your Barco contact person about ConnectCare and ManagedCare, our Optimize services, designed for you to manage your entire display fleet!

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The information and data given are typical for the equipment described. However any individual item is subject to change without any notice. The latest version of this brochure can be found on [www.barco.com](http://www.barco.com). All specs mentioned in this brochure are in accordance with ISO 21118 standards.