

Get the very best out of your investment

with Barco's ConnectCare service for diagnostic display fleets



Your benefits

- Professional health check
- Weekly QAWeb follow-up
- Longer repair coverage
- QA compliancy safeguard
- Optimization insights & actions

What are Barco's Optimize services?

In a world of ever-changing regulations and budget controls, searching how to get the most out of your investment can take up a lot of time and energy. Our Optimize Services are QAWeb Enterprise subscriptions, that secure your Barco diagnostic display fleet by focusing on three pillars: compliance management, asset management and total cost of ownership. These services are a Barco quality label for installed base management that maximizes the value of your investment.

- ✓ Manage your display fleet investment with peace of mind
- ✓ The Barco team is your second pair of eyes to safeguard QA compliancy
- ✓ Improve each display's lifetime
- ✓ Maximize profitability with a long-lasting, sustainable and healthy display ecosystem
- ✓ Focus on what matters most: your patients

Our ConnectCare service starts with a professional health check of your medical display fleet. Throughout its entire duration, our dedicated team of experts will **monitor** QAWeb Enterprise on a weekly basis. So when a quality compliancy issue occurs, we can start tackling it at the source, right away. If it can't be resolved, your display can benefit from a **longer repair coverage** of up to 7 years. In this way, QA compliancy of your display is fully safeguarded. To top this off, we'll provide quarterly insights that identify **underused and overused** medical displays, enabling you to truly optimize your Barco diagnostic installed base.

Combining our QA compliancy safeguarding mechanism, longer repair coverage and optimization not only makes your medical display fleet more profitable, but also more sustainable.

Powered by QAWeb Enterprise

ConnectCare customers benefit from a **dedicated professional extension** of our QA and compliance software management system QAWeb Enterprise. It is a cyber-secure platform that offers a flexible dashboard view of all your workstations, that requires no central server and can easily be scaled to the size of your enterprise.



Barco ConnectCare: what's in it for your hospital?

Professional onboarding & health check

First, we **map out** how your Barco medical displays are used from a fleet, risk and lifecycle sustainment perspective. If there is room for optimization, we'll suggest tangible actions you can carry out in an instant.

QA-compliance safeguarding mechanism

We start by **setting up QAWeb Enterprise** for you. We implement the QA-compliance regulations, guidelines, or recommendations that are applicable to your organization's region. If diagnostic displays can't pass calibrations or QA-tasks formulated in those standards, you can benefit from a **longer repair coverage** of up to 7 years per display age, giving you a true quality peace of mind. To benefit from this mechanism, every Barco diagnostic display in your medical display fleet needs to meet below three requirements:

- It's within end-of-service time frame
- It has less than 100% of backlight runtime
- It's less than 7 years old

Longer repair coverage

If the requirements above are met, your diagnostic displays can profit from a **longer warranty level than ever before**: up to 7 years of display age. This longer repair coverage is valid during the entire duration of your ConnectCare subscription.

Display optimization insights

It's a common misconception that equipment doesn't cost you anything if it's not in use. As a matter of fact, it can be a drain on your profitability. Thanks to **carefully designed business intelligence tools**, Barco experts will show you once per quarter how to optimize your medical displays and pave the way to a lower total cost of ownership.

Yearly site evaluation

Once per year, you'll get a summary of all issues, insights, actions taken and call-to-actions in a **comprehensive site evaluation**. This gives you a bird's eye view on the evolution and current status of your Barco ecosystem.

For a deeper service level, ask your Barco contact person about **ManagedCare**.

M00931-R02-0721-LF | Last updated: July 2021

The information and data given are typical for the equipment described. However any individual item is subject to change without any notice. The latest version of this brochure can be found on www.barco.com. All specs mentioned in this brochure are in accordance with ISO 21118 standards.