

Protect your clinical efficiency

with EssentialCare



Barco Protect services

With the growing demands on healthcare organizations today, physician productivity is key. Our EssentialCare program is designed to optimize your investments, and assure clinical efficiency.

The benefits of complete confidence

Our EssentialCare service helps you mitigate the risks associated with unplanned downtime, unbudgeted costs and outdated technology.

- Maximize the uptime of your diagnostic display systems
- Stay current with the latest features and software
- Optimize the life of your display investment
- Receive remote access to support expertise

EssentialCare in a nutshell

ESSENTIALCARE

Add premium features to your service plan

- Avoid downtime with upfront replacements
- Benefit from proactive, data driven support
- Remote support translates into financial, operational, environmental and clinical benefits

Prolong your display's lifetime too with ExtendedCare

EXTENDED CARE

Extend the lifetime of your display

- Extend the warranty of your products
- Avoid downtime or unplanned expenses
- Rely on continued technical support

Ways we've got you covered

	STANDARD WARRANTY	ESSENTIALCARE	EXTENDED CARE
Contract fee	Included	Paid	Paid
Warranty period	5 years	5 years	Up to 7 years
Service policy	Factory repair, 10 business days turnaround time (upon availability of parts)	Upfront replacement	Factory repair, 10 business days turnaround time (upon availability of parts)
Transport	Return after repair included	Transport in both directions included	Return after repair included

Level up with our Optimize services

Ask your Barco contact person about ConnectCare and ManagedCare, our Optimize services, designed for you to manage your entire display fleet!

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The information and data given are typical for the equipment described. However any individual item is subject to change without any notice. The latest version of this brochure can be found on www.barco.com. All specs mentioned in this brochure are in accordance with ISO 21118 standards.