Barco Insights

Cloud-based platform for enhanced projector management



Barco Insights enables us to get a quick snapshot of the usage on the entire fleet. This will save us money in the long run and give our teams the chance to spend their time on more important tasks.

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Get the most out of your projector while saving time & money!

Insights - anywhere, anytime

Barco's **IoT solution** Insights is a cloud-based connection platform facilitating stress-free administration and remote serviceability. The Insights dashboard enables **real-time operating info** and **remote log file access** for faster and more effective problem diagnosis.

Full flexibility at the basis of projection solution

You can access the Insights platform on **any device** with internet access, whether it's your laptop, mobile phone or tablet. The **integrated cellular module** minimizes the set-up-time as there's no need for cables, extra networks or gateways. And the Barco Insights data can also easily be combined with your own tools and processes.

A safe platform for worry-free projector management

The state-the-art **security** ensures complete control and data protection. Be safe thanks to the **encrypted communication** and turn off connectivity at any moment in the device settings.



Insights Subscription model

Barco Insights is based on a licensed subscription model with three levels: **Monitor, Diagnose, Control.** The Monitor offering is automatically embedded in Barco's UDM series for the first 2 years of usage. You can extend and upgrade your subscription whenever you want to benefit from the extra functionalities.

	Monitor	Diagnose	Control
Projector & light source runtime	Two week history	Unlimited history	Unlimited history
Ambient temperature & humidity information	Two week history	Unlimited history	Unlimited history
Custom notes	✓	✓	✓
Set Flex ² brightness value ^[1]	✓	✓	✓
Projector firmware version	✓	✓	✓
Projector connection status	✓	✓	✓
View current health issues		✓	✓
View history of health issue		✓	✓
Trigger & download diagnostics package		✓	✓
Receive health notifications via e-mail			✓
Access Insights cloud data through API			✓

[1] For projectors with a Flex brightness license

Barco Insights in practice



Monitor

Barco Insights' Monitor package allows you to get rid of time-consuming and error-prone manual administration thanks to the automatic cloud-based storage of projectors' usage data and their light-source run-times. Its live dashboard gives real-time information on the operating and environmental conditions of the projectors allowing you to manage and control all your projectors in the most efficient way. With the Flex² setting you can tune and lock your brightness value in the cloud at any time.

Diagnose

Stop losing precious time with endless back-and-forth communication to diagnose the most straightforward issues. Diagnose allows you to consult the health history of your projector with mentions of past error notifications for easier and more accurate device analysis. So instead of last-minute physical service interventions, you have all the tools for more effective and prompt remote assistance to fix the issue.



INSIGHTS CONTROL ADJUST SETTINGS, PLAN AAPL OF EXAMPLES APPLOY EXAMPLES

Control

Diagnose and solve issues before they turn into failures thanks to the e-mail warning notifications. You can schedule maintenance visits proactively before the projector even gets a chance to break down. It allows you to build a strong relationship with your customers based on reliability. Control cloud data can be received through an API for integration in other own software packages.

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